#### South Carolina Rural Electric Co-ops On-Bill Financing Pilot Program

September 11, 2012 NASEO Annual Meeting



#### **Environmental and Energy Study Institute**

Carol Werner, Executive Director



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- Founded in 1984 by a bipartisan Congressional caucus, today EESI is an independent 501 (c) 3 non-profit organization that receives no Congressional funding.
- EESI serves as a trusted source of non-partisan information on energy and environment policy development for Congress, businesses, foundations and the general public.
- Visit our website: <u>www.eesi.org</u> to find out more!

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#### **On-Bill Financing for Home Energy Loans**

- Provides low-interest loans for residential energy improvements, eliminating upfront costs for the homeowner
- Loan repayment added to homeowner's monthly utility bill
- Payment history used in lieu of credit checks
- Positive cash flow for the homeowner: Payments structured to be smaller than the projected energy savings

## **Pilot Partners**

- EESI, with support from the Doris Duke Charitable Foundation
- Electric Cooperatives of South Carolina
- Central Electric
  Power Cooperative
- Ecova



## **South Carolina Electric Cooperatives**

- 20 electric distribution cooperatives
- Serve more than 1.5 million individuals in all 46 counties
- Contribute \$1.4 billion per year to the state economy



#### **South Carolina Cooperative Members**

- 24% live in manufactured housing (three times the national average)
- 50% more likely to live below the poverty line
- In some months, many may spend 60-80% of income on energy
- 26% of SC counties (12 out of 46) qualify as Persistent Poverty Counties\*

\*(Defined as any county with a poverty rate of 20% or higher in every census 1970-2010)

#### **Customer Satisfaction: Co-ops vs. IOUs**



Source: American Customer Satisfaction Index, Q1 2011. For S.C., most recent.

### **SC Cooperatives' Overall Goals**

- Improve residential energy efficiency (10% by 2020)
- Reduce residential use and per-unit wholesale power costs (demand controls)
- Improve consumer's relationship with local co-op (both participant & non-participants)

#### **Three Targets for Lending**

	Homes	MWh saved per year
Weatherization	160,000	290,000
Replace resistance heating	60,000	550,000
Replace old heat pumps	32,000	183,000
		1,023,000

10% Reduction in Residential Use

# A Huge Payoff

Energy efficiency retrofits & other residential programs

Energy and Consumer Forecast for 2020	Residential total		
Energy (MWh)	13,344,000		
Goal save 20%	<u>X 0.20</u>		
Energy efficiency savings (MWh)	2,668,800		
20% Reduction in Residential Use			

#### **Projected Impacts of Full-Scale Program**

- Energy savings
  - -2,700,000 megawatt-hours per year.
- Consumer savings
  - -\$270 million per year.
- Reduced CO<sub>2</sub> emissions
  - -up to 2.4 million metric tons per year.
- Thousands of jobs
- Avoid paying for ½ of a nuclear unit (\$4 billion)

### **One Member's Story**

\$518 Dec. 2008 \$95 Dec. 2009

\$423 Saved



#### Linda Butler

#### **10 Month Savings**

- 20,309 kWh
- \$1,882 total savings
- \$188 monthly average





#### Loan Program Pilot

How the Process Works

#### **Core Transaction Process**



## **The Visual Audit**



- A walk-through inspection by a co-op "Energy Advisor" (EA)
- Helps determine if home qualifies for pilot
- If home is eligible, EA asks member to complete a loan app, orders initial (BPI) audit

## **Processing the Loan Application**



- Application sent to 1<sup>st</sup> Cooperative Federal Credit Union
- Comprehensive audit (BPI) scheduled in the home

# The Initial Audit ("Test In")

- Confirms (or not) that home qualifies for pilot and loan
- Defines measurable efficiency targets for the home and contractor



 Prescribes the work needed

## **Member Gets Estimate(s)**

- Homeowner calls qualified contractor(s) for bids
- Member notifies the EA when a bid has been accepted



• EA collects bid info, forwards to credit union so final loan documents can be created and sent back to the co-op

## **Finalizing the Loan**



- Member signs loan documents
- 2.5% loan, most often over a 10-year period
- After three-day waiting period, work can begin on the home

#### The Home is Weatherized



#### **Home Improvement Measures**



# The Exit Audit ("Test Out")



- EA orders second BPI audit to check home's performance after work is completed
- If targets are met, co-op notifies KW Savings and contractor gets paid
- If targets are not met, contractor must return, correct problems, await follow up audit
- Important quality assurance for members!

## Loan Payments Begin



- Member begins paying back the loan on monthly electric bill
- Co-ops monitor and record impact of efficiency upgrades on energy use and bills vs. historical use in each home

## **Early Results and Projections**

- Avg. act. project costs per home : \$7,262
- Avg. est. annual savings per home: \$1,240
- Projected positive cash flow on 10-yr term at 2.5% interest rate
- Average est. payback: **5.86 years**
- Pilot demonstrated "deep impact" savings that averaged estimated 35% per home
- Collecting data through Feb 2013

#### **Early Results and Projections**

#### Projected Energy Savings from the Average Home Participating in the Pilot

	MONTHLY	ANNUAL
Projected Electric Savings (kWh)	933	11,191
Projected \$ Savings	\$103	\$1,240
Loan Repayment	\$73.22	\$878.64
Net (Savings – Loan)	\$33.62	\$403.44

## Help My House Standards

- Consumer Quality Assurance bookend Energy Audits (BPI standards)
- Oversight of Loan Processing by 1<sup>st</sup>
  Cooperative Federal Credit Union
- Data Collection commitment to share usage history, home and consumer demographics, post-retrofit usage and other data points
- Shared Business Plans for approval by the KW Savings board

#### **Member Survey Results**

• 96% satisfied with quality of work

-83% very satisfied

• 96% more comfortable in their homes

-77% are <u>a lot</u> more comfortable

• 92% liked how the pilot was put together

# Rural Energy Savings Plan (RESP)

- Proposed federal loan program to support onbill financing projects
- To be managed by USDA's Rural Utility Service
- Would provide 0% loans to co-ops and public utilities for up to 20 years
- Passed by House in Sept 2010 with bipartisan vote (\$993 million over five years)
- Passed by Senate in June 2012 as part of the farm bill (funding levels not specified)
- Supported by National Rural Electric Cooperatives Association (NRECA)

# **RUS Proposed Rule**

- Proposed \$250 million per year loan program to rural electric utilities for energy efficiency projects
- Co-ops would be charged the direct Treasury rate
- SC pilot encouraged USDA to move forward
- Comments due September 24
  - Should the funding cap be \$250 million?
  - What are the appropriate performance thresholds?
  - Should fuel switching be eligible?

## **For More Information**

- EESI fact sheets at <u>www.eesi.org</u>
  - <u>"Help My House" On-Bill Financing Pilot in South</u> <u>Carolina</u>
  - <u>Rural Energy Savings Program</u>
  - <u>On-Bill Financing, Helping Homeowners Implement</u>
    <u>Energy Efficiency Improvements</u>
- <u>RUS Proposed Rule for EE Loan Program</u>
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